



# Project Manager (m/f/d)

Full-time

**MarineXchange Software GmbH**  
Gadollaplatz 1  
8010 Graz | Austria  
[www.mxp.com](http://www.mxp.com)

**Workload** 38.5 h/week

**Department** MXP365 GuestApp

**Location** Graz, Austria and remote (CET)

## ABOUT

With the MXP software suite, MarineXchange offers the only enterprise software platform for the cruise industry. It provides a complete portfolio of powerful tools to better manage cruise-ship operations in a corporate office as well as onboard ships. Currently, more than 50 companies with over 385 installations are using the MXP enterprise platform to manage their business.

## JOB DESCRIPTION

As a Project Manager, you are responsible for the end-to-end coordination of customer projects with a focus on mobile app solutions and client-specific implementations. You act as a central point of contact for both customers and internal teams, ensuring structured project execution, transparent communication, and high-quality delivery. From onboarding and rollout to ongoing support, you drive operational excellence and long-term customer satisfaction.

- Full project ownership: planning, mobile app development, testing, delivery, and documentation of customer projects, including milestone and budget tracking
- Act as liaison between customers and internal teams, ensuring clarity on deliverables, expectations, and timelines
- Evaluate customer needs and translate them into actionable requirements and features
- Coordinate the onboarding of new clients from kick-off through go-live, including training and test support
- Serve as main point of contact for key accounts, handling daily operations, requests, and complaints
- Manage incoming tickets: triage, follow-up, and resolution in collaboration with development and support
- Support release preparation, feature coordination, and rollout planning for active customers

## REQUIREMENTS

- Fluent in English and German for effective client communication
- Solid background and hands-on experience in .NET, web, and mobile app development (preferable)
- Proven experience in managing technical projects from conception to completion (preferable)
- Strong ability to translate customer needs into actionable project plans and deliverables
- Excellent interpersonal skills, capable of explaining technical topics to non-technical stakeholders
- Strong problem-solving skills with a pragmatic and solution-oriented mindset
- Resilience and adaptability when facing changing priorities or unexpected challenges
- Experience in the cruise industry is a plus, but not required

## BENEFITS & PERKS

- Rapid professional and personal development at the leading software supplier in the cruise industry
- Home Office and Flextime model
- Secure and long-term employment in a fast-growing industry
- A work environment with exciting and varied tasks
- A great working atmosphere in a highly motivated and successful team with international corporate culture
- The minimum salary stipulated by the collective agreement for this position, based on the above-mentioned requirements profile in the IT collective agreement, is € 3,843.00 gross per month on a full-time basis. Depending on your professional qualifications and experience, an overpayment is possible.

## HAVE WE SPARKED YOUR INTEREST?

Then please send us your detailed application documents (CV with photo, certificates, etc.) via e-mail to [career@mxp.com](mailto:career@mxp.com)