



POS Project Manager / Implementation Specialist (m/f/d)

Full-time

MarineXchange Software GmbH
Gadollaplatz 1
8010 Graz | Austria
www.mxp.com

Workload	Full-time
Department	MXP POS
Location	remote (world-wide)

ABOUT

With the MXP software suite, MarineXchange offers the only enterprise software platform for the cruise industry. It provides a complete portfolio of powerful tools to better manage cruise-ship operations in a corporate office as well as onboard ships. Currently, more than 50 companies with over 385 installations are using the MXP enterprise platform to manage their business.

JOB DESCRIPTION

As a POS Project Manager, you will support international cruise line projects during the implementation of our MXP POS system — from project management and business process optimization to worldwide onboard training and go-live support. We are seeking a professional with strong experience in the cruise and F&B industry.

- Project management for the implementation of the MXP POS system for international cruise line clients
- Advising and supporting clients in the configuration and optimization of business processes
- Conducting onboard training sessions and supporting go-live phases worldwide
- Communicating with clients and developers regarding support and enhancement tickets via the MXP Support Portal
- Testing new and enhanced POS-related applications and features
- Creating and maintaining documentation
- Actively contributing ideas for the further development of the POS system

REQUIREMENTS

- Several years of experience in the cruise F&B sector, ideally in a management position
- Fluent in English for effective client communication , German is a plus
- Willingness to travel internationally
- Strong technical affinity and interest in IT systems
- Independent, structured, and responsible way of working
- A high level of willingness to learn and the motivation to quickly acquire knowledge in new areas
- Confident in using Microsoft Word and Excel

NICE TO HAVE:

- Basic knowledge of
 - Databases
 - Windows Services
 - IIS

BENEFITS & PERKS

- Rapid professional and personal development at the leading software supplier in the cruise industry
- Home Office and Flextime model
- Secure and long-term employment in a fast-growing industry
- Opportunity to travel worldwide as part of international business projects
- A work environment with exciting and varied tasks
- A great working atmosphere in a highly motivated and successful team with international corporate culture

- **Austria:** The minimum salary stipulated by the collective agreement for this position, based on the above-mentioned requirements profile in the IT collective agreement, is € 3,954.00 gross per month on a full-time basis (14 payments per year). Depending on your professional qualifications and experience, an overpayment is possible.
International/Other Countries: For positions outside Austria, compensation is based on local market conditions and legal requirements. The specific salary range will be communicated transparently during the local recruitment process.

HAVE WE SPARKED YOUR INTEREST?

Then please send us your detailed application documents (CV with photo, certificates, etc.) via e-mail to career@mxp.com